

State Announces Innovative Partnership to Develop Digital Hub for Job Seekers

Full-service platform for job seekers will deliver data-driven career recommendations and facilitate support services

HONOLULU, HAWAII -- Gov. David Ige today announced a partnership with national tech-for-social impact non-profit Research Improving People's Lives (RIPL) to develop HI CAN, a digital hub for seamlessly connecting UI claimants and jobseekers to high impact career pathways. [The National Governors Association-Workforce Innovation Network](#) (NGA-WIN) brought together this forward-thinking team to create an accessible, data-driven, and full-service government platform for job seekers and individuals eligible for supportive service benefits. This first-of-its-kind platform, called the Hawai'i Career Acceleration Navigator (HI CAN), will launch in early 2022.

"The development of HI CAN addresses the current workforce needs resulting from the COVID-19 Pandemic as well as preparing the state's workforce into the future. We appreciate the partnership with RIPL and Amazon Web Services (AWS) using Machine Learning and Artificial Intelligence that makes this possible," said Gov. Ige.

The HI CAN platform will help residents searching for a new job and those looking to transition careers, emphasizing supporting those receiving (UI) benefits for the next steps in their career journey. HI CAN will also help those eligible for additional social services efficiently connect to the programs they need for a successful career transition. When fully launched in 2022, HI CAN will help residents get a full suite of support while making confident decisions about their next job and career.

"We are unlocking state data and technology to match and develop worker skills to meet industry needs. At the same time, eligible users can get help without sifting through dozens of government links that can lead to confusion and frustration. COVID has been hard. We are centralizing services and putting people's data to work to make bouncing back from it easier," said Anne Perreira-Eustaquio, Director of the Department of Labor and Industrial Relations.

Powered by the AWS cloud, HI CAN uses a combination of Machine Learning (ML), Artificial Intelligence (AI), state administrative data, and cloud computing to generate custom recommendations and job matches. By combining technology with a human-centered approach, HI CAN will help the state's workforce prepare for future jobs by connecting people to career pathways that will lead to economic success and putting the support they need along their journey at their fingertips.

"We at RIPL are thrilled to support Hawaii's efforts to incorporate cutting edge information technology to support the development of its workforce. Playing a part in turning the vision Gov.

lge developed with NGA into a reality is an enormous honor for us,” said Scott Jensen, the RIPL CEO and VP of External Affairs.

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